
GENE BROOKSBANK

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RECOMMENDATION LETTER

To Whom It May Concern,

It is with the highest level of confidence and genuine pleasure that I write this letter of recommendation for Mr. Gene Brooksbank, an exceptional technology executive whose distinguished career reflects more than twenty-eight years of outstanding leadership, innovation, and operational excellence across the information technology, defense, aerospace, government, finance, utilities, and enterprise services sectors.

Throughout his career, Gene has consistently demonstrated the qualities that define an exceptional executive leader: strategic thinking, technical expertise, commercial awareness, operational discipline, and an unwavering commitment to delivering measurable business outcomes. His ability to lead complex organizations, drive enterprise transformation, and build high-performing teams has earned him the respect of executive leadership, customers, and colleagues alike.

Gene has held progressively senior leadership positions throughout his career, culminating in his role as Head of Service for BAE Systems Saudi Arabia, where he has been responsible for leading enterprise-wide service delivery, operational performance, strategic planning, contract governance, financial accountability, and technology transformation initiatives. His leadership has directly supported mission-critical operations while ensuring the highest standards of service quality, regulatory compliance, operational resilience, and customer satisfaction.

One of Gene's greatest strengths lies in his ability to bridge business strategy with technology execution. He possesses an exceptional understanding of how technology can be leveraged to create business value, reduce operational costs, improve customer experience, strengthen governance, and enable sustainable organizational growth. His leadership extends beyond technology implementation; he develops long-term strategies that align digital transformation with broader business objectives, ensuring organizations remain competitive in rapidly evolving environments.

Over the course of his career, Gene has successfully directed large-scale IT operations, managed significant operational and capital budgets, delivered complex multi-million-pound programmes, and overseen geographically dispersed teams supporting thousands of end users across highly regulated and security-sensitive environments. His experience spans cloud transformation, enterprise infrastructure modernization, cybersecurity governance, service management, business continuity, disaster recovery, procurement, supplier management, contract negotiations, and strategic business planning.

Gene's expertise has been demonstrated through the successful delivery of numerous enterprise initiatives involving military organizations, government agencies, multinational corporations, and critical national infrastructure. His extensive experience working within defense environments has required the highest standards of professionalism, confidentiality, risk management, and operational integrity, qualities that he consistently demonstrates in every aspect of his work.

Beyond his impressive technical and operational accomplishments, Gene is a transformational leader who inspires confidence in those around him. He has an exceptional ability to build, mentor, and develop diverse teams, creating cultures centered on accountability, collaboration, continuous improvement, and innovation. His approachable leadership

style, combined with his ability to make sound strategic decisions under pressure, has enabled him to consistently deliver results while earning the trust of executive stakeholders and business partners.

Gene is equally comfortable engaging with board-level executives, government officials, customers, suppliers, and technical teams. His communication skills, emotional intelligence, and diplomatic approach enable him to navigate complex business environments, manage competing priorities, and establish strong professional relationships across all organizational levels.

His contributions have been formally recognized through prestigious awards, including the BAE Systems Chairman's Award for Innovation, reflecting his ability to identify opportunities for improvement and deliver innovative solutions that generate measurable operational and commercial benefits. Throughout his career, he has consistently championed modernization initiatives, introduced emerging technologies, improved governance frameworks, enhanced operational efficiencies, and implemented best practices that have strengthened organizational performance.

In addition to his extensive leadership experience, Gene possesses a comprehensive understanding of international business operations, enterprise service management, project and programme governance, engineering lifecycle management, IT service management (ITIL), risk management, quality assurance, cybersecurity, Microsoft technologies, cloud computing, business continuity planning, and organizational change management. His ability to integrate these disciplines into cohesive business strategies distinguishes him as a highly capable executive leader.

What truly sets Gene apart is his unwavering integrity, professionalism, and commitment to excellence. He approaches every challenge with determination, analytical thinking, and a solutions-focused mindset. He is proactive rather than reactive, consistently identifying opportunities to improve organizational capability while maintaining a strong focus on customer satisfaction, operational resilience, financial stewardship, and employee development.

Organizations seeking a senior executive capable of leading digital transformation, driving operational excellence, strengthening governance, and delivering sustainable business growth will find Gene to be an invaluable asset. His breadth of experience, strategic vision, commercial acumen, and proven leadership record make him exceptionally well suited for executive appointments including:

Chief Information Officer (CIO)
Chief Technology Officer (CTO)
Director of Information Technology
Director of Digital Transformation
Director of Technology Services
IT Operations Director
Enterprise Services Director
Head of Information Management & Technology
Program Director
Managed Services Director
Executive Director of Technology
Vice President of Technology
Senior Strategic Technology Advisor

I recommend Mr. Gene Brooksbank without hesitation or reservation. I am fully confident that he will bring exceptional leadership, innovation, integrity, and measurable value to any organization fortunate enough to secure his expertise. His extensive experience, executive presence, strategic mindset, and proven record of delivering successful outcomes position him among the highest calibre of technology and operational leaders in today's global marketplace.

Should you require any additional information regarding Gene's professional capabilities, leadership qualities, or executive experience, I would welcome the opportunity to provide further insight.

Sincerely,

GENE BROOKSBANK